

FAQ: Wolfpack 2030 Implementation Plan Contacts

Wolfpack 2030 Implementation Plans are published at go.ncsu.edu/implementation. Here are some common questions about being a contact for one or more initiatives in an implementation plan.

What is an implementation plan?

The [Wolfpack 2030 strategic plan](#) is operationalized through implementation plans. Each implementation plan is an opportunity for the university to identify and communicate high-level, priority initiatives that contribute to meeting our seven strategic goals.

What does it mean to be a contact?

Implementation plan contacts have two key roles: communication and leadership.

Communication. Institutional Effectiveness (IE) will ask contacts to provide periodic updates on initiative progress. Supervisors and senior leaders may also ask for periodic updates.

IE will create, post and monitor an email address for the university community and general public to use for inquiries about the implementation plan; however, because the implementation plan will be posted online, you still may be contacted for information.

Leadership. Contacts are already, or will become, deeply knowledgeable about the initiative and its status. Most of the initiatives in the implementation plan will require collaboration across multiple units to be successful. Each contact's specific role and responsibilities will vary by initiative. Contacts are responsible for either leading or co-leading the initiative (e.g. as part of normal responsibilities, or through formal task forces, working groups) or for determining how an initiative will move forward.

If you are a contact for an initiative that is yet to be started, speak with your Cabinet-level supervisor to determine plans for moving the initiative forward.

What does it mean when two or more contacts are listed?

The rare cases where two or more contacts are listed for an initiative reflect either 1) co-chairs of an existing task force or working group, or 2) recognition that an initiative spans distinct and equivalent areas of scope, such that a single contact could not adequately facilitate progress or represent progress towards the overall initiative (e.g. curricular and extracurricular, undergraduate and graduate).

When must initiatives be completed?

Initiatives listed in each implementation plan may or may not be fully completed within that implementation plan's timeframe. IE works closely with initiative contacts to determine whether an initiative or related activity is considered complete or should carry over into the next implementation plan period.

Can a contact be updated?

Yes. For example, an initiative yet to begin may ultimately require the establishment of a formal group with a charge and chair(s); in such cases, the chair(s) can be substituted as the initiative contact(s) at a later time. To update a contact, email Courtney Thornton at chthornt@ncsu.edu.

Who can I contact with other questions about the implementation plan?

Direct additional questions about the implementation plan to Courtney Thornton, Associate Vice Provost for Strategy, Implementation, and Communication, at chthornt@ncsu.edu.